

#### **VACANCY**

REFERENCE NR : VAC01580

JOB TITLE : Specialist: EUC Infrastructure Implementation

JOB LEVEL : C5

SALARY : R 455 638 - 683 457

REPORT TO : Senior Specialist: EUC Infrastructure Implementation

DIVISION : EUC SM: DOD

DEPT : End user Computing
LOCATION : SITA Erasmuskloof

POSITION STATUS : Permanent (Internal & External)

#### Purpose of the job

To provide LAN and System support on IT Infrastructure, planning and design, including the implementation and maintenance of the network systems (LANs, LAN internetworking, and connections with the LAN environment). The incumbent will be responsible for the specialist identification and resolution of hardware and software problems and malfunctions on the LAN environment.

# **Key Responsibility Areas**

To Provide applicable training and mentorship to LAN & desktop resources; To perform daily administrative tasks and provide feedback to Consultant: LAN Support and clients; To provide LAN and desktop support to the client; To ensure incidents are effectively handled within SLAs; To assist with new projects and execute on contracted Project deliverables; To provide technical advisory service to SITA customers.

### **Qualifications and Experience**

**Minimum**: 3-year Diploma Degree in Computer Science, IT or related fields. MCSA / CCNA certificate.

**Experience:** 3 - 5 Years working experience in the respective field. 3 years' experience in the provision of ICT solutions and services.

### **Technical Competencies Description**

**Knowledge of:** Knowledge of various Operating Systems. Knowledge of Project Management Principles Knowledge of public sector business Knowledge of ITC Products and services Knowledge of industry best practices, e.g. ITIL, CoBIT. The incumbent will be required to consult and interact with relevant Government Officials, standards generating bodies, accreditation and certification bodies.

**Interpersonal/behavioural competencies:** Attention to Detail, Analytical thinking, Continuous Learning, Disciplined Resilience, Stress Management.

### **Other Special Requirements**

#### How to apply

Kindly forward your CV to: <a href="mailto:Thulisa.recruitment@sita.co.za">Thulisa.recruitment@sita.co.za</a>

## Closing Date: 31 January 2022

#### Disclaimer

SITA is an Employment Equity employer and this position will be filled based on the Employment Equity Plan. Correspondence will be limited to shortlisted candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant's responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves the right not to make an appointment.
- The appointment is subject to getting a positive security clearance, the signing of a balance scorecard contract, verification of the applicants' documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV's from Recruitment Agencies will not be considered.
- CV's sent to the incorrect email addresses will not be considered